

DATE	EDUCATION SESSIONS			
	All Attendees	Laboratory Track	Leadership/Professional Development Track	Medical Assisting Track
		Phlebotomy Track	Allied Health Instruction Track	
<b>Tuesday, July 21</b>				
8:30 - 9:30 AM	Keynote Session			
9:45 - 10:45 AM		Climbing the Career Ladder- Where Your Degree Can Take You	"What Did She Say?" Mastering Effective Communication at Work	Ophthalmology in Practice
11:00 AM - 12:00 PM		The Poke Pals Method™: Trauma-Informed Strategies for Calmer Pediatric Blood Draws and Procedures	Are you in compliance? Accessibility 101 For Curriculum Design	Paws, Policies, and Patients: Navigating Service Dogs in Healthcare
<b>Wednesday, July 22</b>				
8:00 - 9:00 AM		Electrophoresis in Clinical Chemistry: Principles, Practice, and What's Next	Your Process Map To Success... Six Sigma Tools for the Real World	Advancing Spine Care: An Informative Overview of the Eliquence Disc-FX Procedure
9:15 - 10:15 AM	General Session			
10:30 - 11:30 AM		Avoiding Pre-Analytical Errors	Holistic Career Readiness for Future Healthcare Professionals	Communication, Professionalism, and Advocacy: The Role of the Medical Assistant in Modern Healthcare
<b>Thursday, July 23</b>				
8:00 - 9:00 AM		Quality Management Program (QMP) For Clinical Laboratories	Collaborating for Success: Building Academic-Industry Partnerships for Healthcare Workforce Development	Hematology, Serology, Coagulation, Body Fluids
9:15 - 10:15 AM		Chemical Safety in the Workplace	Allied Health Instruction Session	Silent Partners: The Medical Assistant's Fight Against Veteran Suicide
10:30 - 11:30 AM		Mastering Phlebotomy: Techniques, Tips, and Troubleshooting for Safe Blood Collection	How Active Is Your Listening?	Teaching the Next Generation: Elevating Clinical Medical Assistant Instruction Through Engagement, Simulation & Certification Readiness
<b>Friday, July 24</b>				
8:00 - 9:00 AM	General Session			
9:15 - 10:15 AM		The Red Blood Cell Surface Antigens; a brief review	Mastering Tough Talks: Equipping Managers to Lead with Clarity & Purpose	Ehlers-Danlos Syndrome: What Medical Assistants Need to Know
10:30 - 11:30 AM		Measuring What Matters: Quality Indicators & KPIs	Leading Change: Building Collaborative Teams and Healthy Cultures	Medical Assisting Session
1:00 - 2:00 PM		Targeted Next Generation Sequencing (tNGS) and its Implications in Diagnostics	Electronic Competency Assessment	Medical Assisting Session
2:15 - 3:15 PM		Whispers of the Past: Ancient Pathogens, Modern Lessons	Human-Centered Leadership Communication — From Boardroom to Bedside	Medical Assisting Session
3:30 - 4:30 PM		Beyond the Vein: Advancing Phlebotomy Practice for Accuracy, Safety, and Patient Care	Ethics and Professionalism- You Can't Have One Without the Other	Care of Patients With Disabilities and Patient Advocacy